



SWEET CHEEKS WINERY

Wine Club Policy

All wine clubs are now customizable. Club members – remember that your wine club allocations are customizable online prior to the club charge or in person if you are a pick-up member. You will receive an email two weeks before the release date with a link to curate your release to your palate preferences with wines that fit your current club membership.

Benefits – Membership benefits begin upon signing up either online or by visiting our winery & tasting room. An active membership indicates the most recent club release is paid for. Specifics on membership benefits can be found on our website under the “Club Member Resource” page.

Billing – a member-provided credit card will be billed for club releases automatically. Release charges vary.

Exchanges – If you would like to trade your release wines, the new wines selected must be of equal or greater value to the release.

Shipping – Club releases will be shipped to the primary shipping address on your membership account. This address can be updated until the Friday before the shipment date by logging into your account on our website or by contacting our wine club manager, Brittany. An adult 21 years or older must be present to sign for any wine shipments.

Shipping Fees – Club Releases are shipped for a \$15 flat-rate via FedEx Ground (continental US only). The shipping fee can be waived by adding 2+ bottles to your order. Additional shipping perks on webstore orders are as follows: 4-5 bottles, \$15 flat-rate | 6+ bottles, complimentary. Members in Alaska & Hawaii receive 10% discount on FedEx Express 2-Day.

***Friendly Reminder:** As the contents contain alcohol, a physical adult signature is required upon delivery. If shipping to a residence isn't the most convenient option, you can update your shipping address to a Walgreens or FedEx Location where you would have 5 business days to pick up the order after delivery by showing a government issued ID.

***PLEASE NOTE:** If there is a change of address after the order has already been shipped out, a \$20 fee will be charged to the card on file to reroute the package - as per FedEx shipping fees apply.

Flat-rate shipping specials for club releases only apply to active club memberships. If you wish to cancel your membership and have an allocation that's already set to be picked up but would rather have it shipped, fees will vary but typically range anywhere from \$20-35 via FedEx Ground.

Pickup - Allocations are held for a 90-day period to guarantee inventory on the *newly released club wines*. After 90 days, if a new club wine has become out of stock you will be able to select a different wine in lieu of what was in your allocation. Trades are subject to price variations depending on the wine you choose to replace it with. Custom release allocations may contain an already released low-stock wine that may become out of stock before the 90-day period.

Cancellation - Our Wine Club membership is continuous unless a cancellation has been made prior to release charge date, releases are non-refundable. Club membership can be canceled after receiving two releases by contacting wineclub@sweetcheekswinery.com. Cancellation prior to the purchase of at least two (2) consecutive releases will incur a \$50 early cancellation fee, charged to the card on file. Sweet Cheeks Winery will hold any releases that are paid for 30 days, after which time the releases will no longer be available & the wines will be returned back into inventory.