



## SWEET CHEEKS WINERY

# Wine Club Policy

Club members – **remember that your releases are customizable online.** You will receive an email two weeks before the release date with a link to curate your release to your palate preferences with wines that fit your current club membership.

**Benefits** – Membership benefits begin upon signing up either online or by visiting our winery & tasting room. An active membership indicates the most recent club release is paid for. Specifics on membership benefits can be found on our website under the “Club Member Resource” page.

**Billing** – a member-provided credit card will be billed for club releases automatically. Release charges vary.

**Exchanges** – If you would like to trade your release wines, the new wines selected must be of equal or greater value to the release.

**Shipping** – Club releases will be shipped to the primary shipping address on your membership account. This address can be updated until the Friday before the shipment date by logging into your account on our website or by contacting our wine club manager, Brittany. An adult 21 years or older must be present to sign for any wine shipments.

**Shipping Fees** – Specialty release shipping rates are processed as follows  
\$5 flat-rate for release shipments to Oregon residents via FedEx Ground. \$12 flat-rate for release shipments via FedEx Ground to all other states within continental US. A 10% shipping discount will apply to members in Hawaii and Alaska based on your preferred shipping method.

**\*Friendly Reminder:** If shipping to a residence isn't the most convenient option, you can also update your shipping address to your preferred Walgreens or FedEx Hold Center. An employee would sign for the package, giving you 5 business days after delivery to pick it up at your convenience by showing a government issued ID.

**\*PLEASE NOTE:** If there is a change of address after the order has already been shipped out, a \$20 fee will be charged to the card on file to reroute the package – as per FedEx shipping fees apply.

Flat-rate shipping specials for club releases only apply to active club memberships. If you wish to cancel your membership and have an allocation that's already set to be picked up but would rather have it shipped, fees will vary but typically range anywhere from \$20-35 via FedEx Ground.

**Pickup** – Allocations are held for a 90-day period to guarantee inventory on your club release wines. After 90 days, if a wine has become out of stock, you will be able to select a different wine in lieu of what was in your allocation.

**Cancellation** – Our Wine Club membership is continuous unless a cancellation has been made prior to release charge date, releases are non-refundable. Club membership can be canceled after receiving three releases by contacting [wineclub@sweetcheekswinery.com](mailto:wineclub@sweetcheekswinery.com). Sweet Cheeks Winery will hold any releases that are paid for 30 days, after which time the releases will no longer be available & the wines will be returned back into inventory.